

Green Dispensary Privacy Policy

The Green Dispensary Group of Pharmacies is subject to the provisions of the National Privacy Principles of the *Privacy Amendment (Private Sector) Act 2000*.

The Privacy Policy has been prepared to ensure that our pharmacies and their employees comply with the privacy obligations under the National Privacy Principles, for the purposes of the Act, and to inform you about your privacy rights. This policy extends to all of our pharmacy employees and our valued customers.

Collection of Information

The Green Dispensary Group of Pharmacies only collects personal information necessary for one or more of its functions or activities. This personal information will be used only for the purpose for which it was collected, unless express consent has been given for its use for other purposes, or the law permits its use for other purposes.

Disclosure and Information Practices

The Green Dispensary Group of Pharmacies do not routinely disclose personal information to any other person or organisation, either verbally or in any written form.

Confidential Information

Confidential information will not be read or discussed by any employee unless pertaining to his or her specific job requirements. An example may be a discussion in the effective preparation of compounded medicines between a pharmacy employee and the pharmacist, or between a prescribing doctor and the pharmacist.

Consequences of Unauthorised Disclosure

The Green Dispensary Group believes that anyone providing personal information in any capacity within our pharmacies has a right to expect that the information held will remain private and confidential. A breach of confidentiality and/or privacy may result in compromised customer care and a breakdown of valued professional relationships and, therefore, considered to be a serious offence. A breach of this policy by any employee may result in disciplinary action or termination of employment.

Access to your Personal Information

You have the right to request access to personal information that we may hold about you at all times. Please make this request through the manager at your nearest Green Dispensary location.